

## Appendix B: Acuity types (within NEPT services)

Category code	Description
<b>SC</b>	<b>Driver only</b> The patient can walk to, and travel in, a saloon car or people carrier unaided or with little assistance from a driver. The patient can manage the steps on the vehicle with steadying assistance only.
<b>T1</b>	<b>Ambulance with driver plus tail lift</b> The patient can walk with the assistance of a driver to the vehicle. The patient can manage the step onto the vehicle with steadying assistance only. The patient may require assistance to the vehicle in the provider's wheelchair but they can transfer to the seat of an ambulance and there is easy access at home and destination (no steps) and requires the attention of the driver only.
<b>T2</b>	<b>Ambulance with driver and attendant plus tail lift</b> The patient cannot walk, and requires a wheelchair or carry chair supplied by the Provider, with the assistance of two ambulance staff to be transferred to and from the ambulance and/or the patient's mental/physical condition requires the attention of two staff and/or the patient requires oxygen whilst travelling.
<b>W1</b>	<b>Ambulance with driver plus tail lift (patient travelling in own wheelchair)</b> The patient is required to travel in their own wheelchair and cannot transfer. There is easy access at home and destination (no steps) and requires the attention of a driver only. This mobility can also accommodate wheelchairs with leg extensions.
<b>W2</b>	<b>Ambulance with driver plus attendant plus tail lift (patient travelling in own wheelchair)</b> The patient is required to travel in their own wheelchair and cannot transfer. There are steps at home and/or their condition requires a two-person crew. This mobility can also accommodate wheelchairs with leg extensions.
<b>ST</b>	<b>Stretcher</b> The patient must lie down for the duration of the journey, and/or has a full leg cast or patient is unable to bend their leg and cannot sit.
<b>CH</b>	<b>Child requiring child seat or booster seat</b> Children 12 years or under, or any child under the height of 4ft 5ins, requiring a child or booster seat. All children under 16 years must travel with an escort.
<b>3ML</b>	<b>Three-man lift</b> Ambulance with driver and two attendants to convey the patient. 72 hours' notice will be provided to allow a risk assessment to be undertaken prior to the journey.
<b>4ML</b>	<b>Four-man lift</b> Ambulance with driver and three attendants to convey the patient. 72 hours' notice will be provided to allow a risk assessment to be undertaken prior to the journey.
<b>5ML+</b>	<b>Five Plus-man lift</b> Ambulance with driver and four or more attendants to convey the patient. 72 hours' notice will be provided to allow a risk assessment to be undertaken prior to the journey.
<b>ESC - Escort</b>	A Healthcare professional, relative or carer escort /accompanying Service User.
<b>Escort – Any Support Dog</b>	May accompany a Service User if deaf, blind, or partially sighted. Service Users can only be accompanied by one Support Dog.